



The coverage you need from a company you can trust.

For more than 50 years, we have provided vehicle owners the peace of mind and protection they need. Additionally, our XtraRide® Service Contract Program has been exclusively endorsed by the Recreation Vehicle Dealers Association since 1992.

You can rest assured knowing we will be there to protect your tomorrow so you can embrace today.



Protect Tomorrow. Embrace Today.™

At Protective Asset Protection, our mission is in our name. We are Protective. We protect your tomorrow so you can embrace today—providing the right solutions for you and your towable. We do what we say and stand behind what we do. This has resulted in our reputation of excellence in serving customers for over 50 years.

For inquiries please contact:
P.O. Box 770
Deerfield, IL 60015-0770

Claims: 888 756 5529
All other inquiries: 800 323 5771

The XtraRide® service contract program is administered by a Protective company and backed by Lyndon Property Insurance Company, a Protective company, in all states except New York. In New York this product is backed by Old Republic Insurance Company. In Florida, the XtraRide service contract program is administered by The Advantage Warranty Corporation, contact information above. Florida Certificate of Authority #60071.

An RVDA endorsed product or service is one that has been extensively evaluated by the RVDA to assure quality, dependability and overall value. RVDA and the RVDA Education Foundation receive compensation from a Protective company for business generated by RV dealers.



GOLD COVERAGE
FOR TOWABLES



XtraRide® Service Contract Program






Protection for New and Pre-Owned Towables



Protect Tomorrow. Embrace Today.™

Protective's XtraRide® Service Contract Program provides you the peace of mind of knowing you are protected against the cost of covered mechanical breakdowns.

With XtraRide You Also Receive:


-  **Deductible Reduction** - \$50 deductible reduction if towable is returned to selling dealer for repairs.
-  **Transferable Coverage** - All the benefits and coverages of your service contract are fully transferable to a subsequent private owner (subject to qualification and transfer fees).
-  **Repair Services** - Repairs can be performed by the dealer who sold you the service contract or at most authorized repair facilities in the United States and Canada.
-  **Claims Assistance** - You will have access to a claims specialist to assist you should a covered mechanical breakdown occur.
-  **Customer I.D. Cards** - You will receive two wallet-size I.D. cards after the purchase of your service contract.





XtraRide® Gold Coverage


Protects the Major Component Groups Listed Below


XtraRide Gold provides coverage against the cost of breakdowns due to mechanical defects to the vehicle components listed below. A complete list of exclusions can be found in the contract.


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Chassis Frame: all components in the lift crank system (for pop-up and hi-lo campers) • brackets • coupler • hubs • scissor jacks • spring hangers • welds • wheelbase frame landing gear • winch stand


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Auxiliary Power Plant/Power Steps: all internally lubricated parts of the Power Plant engine • gauges • generator electrical components • head and/or cylinder block if damaged by the failure of an internally lubricated part • hydraulic door • interior monitor and control panel • inverter • P.C. board(s) • power converter • starter • switches • voltage regulator • power step system


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Suspension: actuators • coil and leaf springs • rubberized suspension components • spindles • axle shafts • wheel bearings


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Brake System: backing plates • hydraulic or electrical brake actuators • master cylinder


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Seals and Gaskets: seals, gaskets and sealing boots for all covered parts unless specifically excluded in contract


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Water Heater: burner assembly • control panel • electronic ignition assembly • fittings and connections • gas valve • heating element(s) • P.C. board(s) • switches • tank • thermocouple • thermostat • wiring harness


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Waste System: fittings and connections • gate valves • holding tanks • shower • sink(s) • toilet


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Fresh Water System: compressor • traps • water lines • water pump • water tank


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Air Conditioning/Heat Pump/Ventilation: accumulator • blower motor • capacitors • compressor • condenser • control panel • P.C. board(s) • ducts • electronic module • evaporator • expansion valve • heat strips • heat pump • pressure cycling switch • receiver dryer • relays • switches • thermostat • ventilation fans

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Range and Oven: burner assembly • burner valves • L.P. fittings and connections • microwave oven • P.C. board(s) • power hood • thermocouple • thermostat

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L.P. Gas System: fittings • gas lines • gauges • mounting brackets • pig tails • regulators • shut-off system • valves

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Heating System: blower motor • burner assembly • furnace igniter • gas valve • heat pumps • heat strips • L.P. fittings and connections • P.C. board(s) • thermocouple • thermostat

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Refrigerator: burner assembly • cooling unit • igniter • L.P. fittings and connections • P.C. board(s) • thermocouple • thermostat

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Slide-Out Room(s): motor assembly excluding seals and gaskets

Optional Tire & Wheel Program*

The following items are covered if caused by a road hazard:

- Flat Tire Repair
- Wheels (Rims) Repair & Replacement
- Valve Stems
- Tire Replacement
- Mounting & Balancing
- Taxes**

*This program may not be available in some states due to state law restrictions. See coverage booklet for exact terms, coverage and exclusions.
 **You will be reimbursed for the cost of local and state taxes, as directed by state agencies.

Towable Average Repair Costs



Repair cost estimate based on Protective's internal adjusted claims data. (2014)

Coverage Limits and Exclusions

Coverage is subject to deductibles, limits and exclusions. The covered parts within each component group are listed in the contract. A copay will be required for repairs to certain parts once the vehicle is more than six years old. The contract covers repairs only of covered parts and only when they suffer a mechanical breakdown as defined in the contract. Under some circumstances, a mechanical breakdown of a covered part may not be covered. Examples include if the failure is due to misuse, lack of proper maintenance or when a non-covered part is what caused the covered part to fail. Also, the exclusions contain a list of parts not covered, some of which may be associated with parts that are covered. Examples include the walls, brake drums and rotors, fuses, head and tail light assemblies, hoses, spark plugs and wires. Please see vehicle service contract for details.